## Analysis on the Financial Performance of Sri Lanka Transport Board.

(With Special Reference to Batticaloa depot and Kalmunai depot)

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## **ABSTRACT**

Objective of this study is to analyse the financial performance of Sri Lanka Transport Board. To achieve the objective Batticaloa depot and Kalmunai depot belonging to SLTB were selected.

To analyse the effectiveness of financial performance, four independent factors were selected as main variables. (Financial Performance, Management Performance, Employees Performance, Passengers Satisfaction). Twenty five office staffs, drivers conductors and mechanics, and passengers were randomly selected as sample, unbiasedly from two depots. Primary data was collected from structured questionnaire and secondary data was collected from profit and loss account of relevant depots. Then the obtained data were analysed and presented with the aid of computer software (MS- Excel and SPSS 16.0 version).

The study emphasized that there were dissatisfactory level of financial planning, employee performance and passenger satisfaction and only moderate level of management performance in both depots. Therefore the researcher gives few recommendations to make some sustainable improvement in effective financial planning of Sri Lanka Transport Board.