INSURANCE INFORMATION SYSTEM OF SRI LANKA INSURANCE CORPORATION AMPARA-BRANCH

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ABSTRACT

Sri Lanka Insurance Company branch at Ampara provides major services to the customer in Ampara district handles huge number of customer in present. So the corporation has to do large number of transaction and information handling such as customer details, sales adviser work details, daily visit details, sales adviser details, service visit details, sales adviser details etc.

There are many Insurance companies in every district. These institutions are managed by Corporation of Insurance under the Insurance Board of Sri Lanka.

So it has become a patchwork of logic changes and new services that still address office specific requirements. The current system is structurally unable to address changes and new services required to meet current needs. It may be a very time consuming.

So this project aims to develop Insurance information system to help its management to manage customer information within Insurance Company also help management to manage their staff and Team manager keep their details for analyzing. In addition to that another aspect to makes reports of their customer and maintain history of all customer.

I think this system makes the daily process of customer easier. Improves staff efficiency by saving time and helps management meet company performance targets.