STUDY OF EMPLOYEE'S SATISFACTION ON INTERNAL CONTROL SYSTEM WITH SPECIAL REFERENCE TO PEOPLE'S BANK KATTANKUDY

By
MOHAMED RASEETH MOHAMED AJWATH,
SEU/IS/06/MG/024
INDEX NO:-MG499

A PROJECT REPORT
SUBMITTED TO DEPARTMENT OF ACCOUNTANCY & FINANCE, FACULTY OF MANAGEMENT AND COMMERCE, SOUTH EASTERN UNIVERSITY SRI LANKA, AS A PARTIAL FULFILLMENT OF THE REQUIREMENTS OF THE DEGREE OF BACHELOR OF BUSINESS ADMINISTRATOR

DEPARTMENT OF ACCOUNTANCY & FINANCE,
FACULTY OF MANAGEMENT AND COMMERCE,
SOUTH EASTERN UNIVERSITY OF SRI LANKA,
2012.
ABSTRACT

The objectives of this study is to identify the employee's satisfaction on internal control system with reference to the Peoples Bank, Kattankudy. To achieve this objective the study has identified internal control system which is implemented by Peoples Bank. How is internal control system in employee perspective, it means how the internal control system implemented by People's Bank has satisfied employees.

The objectives are achieved & general suggestions have been formulated; 25 employees were selected for the research as sample working in People's Bank, Kattankudy. Primary data was based on questionnaire and observation. Secondary data was based on Annual report of Peoples bank relevant text books and relevant websites etc. Some data analyzed by using Microsoft Excel 2007 and SPSS 16.0 computer packages to determine the satisfaction on internal control system with reference to Peoples Bank, Kattankudy.

Internal Control System is very essential for every organization for their effectiveness. The study indicates moderately satisfaction of employees on internal control system and it proves that internal control system of People's bank wants further improvements and developments.