

PROCESS MANAGEMENT SYSTEM FOR AMPARA DIVISIONAL SECRETARIAT OFFICE

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ABSTRACT

The Divisional Secretariat Office Ampara is the ~~most useful~~ and very busy place in Ampara. They handle number of people's details ~~even~~ a day. Some department faces many difficulties when handling official records of vast number of peoples manually. Lack of accessible of data provides the poor people's care. Therefore with this project I endeavor to improve the peoples care and maintain the quality and efficiency of the processes done by the Divisional Secretariat Office Ampara. Also proposed windows based solution for peoples and important parties to access the official records.

The entire system divides in to several sub systems which are namely Administrative Information Handling, Account Information Handling, and Registration Information Handling. This project covers the whole functionality of the three department of the Divisional Secretariat Office Ampara with providing better access control mechanism. More over relevant reports are provided for better management of the peoples details.

System is going to develop according to the Waterfall Life Cycle Model and also address the Object Oriented Techniques. Unified Modeling Language was used to analyze and design the system properly. Visual Studio 2010 & ADO.net 4.0 are used to implement the system in C# language with the help of Microsoft SQL Server 2008 R2 Database server in the windows environment.

Proper achievement of the goals and objectives of a Divisional Secretariat Office Ampara heavily depends on better peoples care and peoples information control mechanism. Through achieving functional and nonfunctional requirements of the project, this system will give a smooth functioning procedure with user friendly environment. Hence I believe that the project work will engage a better and efficient working environment in Divisional Secretariat Office Ampara.